



2023 Zoo Registrar Association Annual Conference

The Annual Conference Committee is happy to announce that our 2023 event app is live. This year we are using the Whova App that will provide real-time event updates, schedule changes, and important announcements delivered directly to your device. It also contains all the speaker information, the ability to ask questions and participate in polls, and many other fun tidbits. This app will take the place of our printed programs, so we encourage you to download the Whova app on your chosen electronic device.

As you prepare for the event, we request that you complete some important pre-event tasks.

Please complete the following before the event:

- Download the Whova App. The Whova mobile app is supported by [iOS](#) (such as iPhones/iPad) and [android](#) devices.
- Create an account and log in. Please use email address used to register for conference.
- If you aren't directly added to the event and are asked for an event invitation code when accessing the event, please type in this invitation code: **5k27wxb9kr** (Please do not share this invitation code with people who are NOT attendees of the event).
- Already used the Whova app in the past? Double-check that it is installed on your device, and log in using your existing account email and password.
- Make sure that your profile is up to date in the Whova app by adding a profile photo, bio, etc.

Not familiar with Whova? Please click the link for a How-To-Guide with step by step instructions on how to log into the app, what are the most used icons, and how to navigate the app. <https://whova.com/pages/whova-app-user-guide/>

If you see any errors, need any help getting setup, have any questions or concerns, or if you require additional accommodation, please email jwatson@houstonzoo.org, with the subject line "Whova Help" or contact me through the Whova Event App.

As part of our ongoing efforts to enhance the annual conference for our members, we will be initiating a membership vote after the conference to determine whether we should proceed with the use of the Whova App for future ZRA Conferences. We encourage you to familiarize yourself with Whova in order to make an informed decision.

We're looking forward to seeing you soon!

Sincerely,
Joann Watson
2023 Annual Conference Vice Chair